NORTH OKANAGAN VALLEY
GLEANERS

Store Deliveries and Pickups

Thank you for supporting the North Okanagan Gleaners furniture and appliance store.

Your support directly helps our volunteer-based organization provide much-needed food and medical supplies to children and families across the globe. *Your help makes all of this possible.*

There are a few **important points** to note regarding your upcoming delivery/pickup:

☐ **PLEASE HAVE YOUR HOME READY FOR US.** Our team is focused on providing excellent service and have many deliveries in addition to yours to complete. Your help is needed in order for us to be efficient, and our team members cannot be made responsible for moving your other furniture to make room. Please have the pathway clear for us and space for your new furniture delivery prepared.

☐ **WE ARE NOT A DISPOSAL SERVICE.** When we come to deliver your furniture or appliances from North Okanagan Valley Gleaners, we are not responsible for taking away unwanted items. There are several others in the community that focus on those services.

☐ **COORDINATION IS KEY.** Our store volunteers will call to organize a time schedule for your pickup or delivery. If you have a specific date or time by which to move items, we try to accommodate you as best we can. However, please understand that our team does its best to be efficient as possible, will communicate to you as best we can, and we appreciate when you tell us if your situation changes.

☐ **YOUR PATIENCE IS APPRECIATED.** Our store, food plant and medical ministry are all operated by dedicated and caring volunteers. If you experience or observe hiccups in the process, your understanding and constructive feedback is essential to all involved.

Our goal is to be a blessing and to reflect God's love. Through helping you, our community, and meeting the needs of others worldwide, we make a significant positive impact on the world around us.

North Okanagan Valley Gleaners Used Furniture Store
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